

DEDDINGTON HEALTH CENTRE NEWSLETTER

September Edition 2013

Telephone: 01869 338611
www.deddingtonsurgery.co.uk



Goings on at the Health Centre in September 2013

We've got 2 projects coming to fulfilment in September that we have been working on, with the hope that they are achieved smoothly and effectively.

Firstly, we are upgrading our clinical records to a new computer system. Our previous computer system, EMIS LV, was developed in the late 1980's, and as you know, computer software has developed dramatically since then. Now, our patient records are moving onto new software called EMIS WEB, which as the name suggests is a web based system. This means that for the first time we will be able to move between pages on people's clinical records at the click of a mouse! You may think that we are very behind the times for not having moved sooner, but in fact the EMIS WEB software has only been developed in the last few years, and like most other practices in Oxfordshire, we wanted to wait before we moved until we were sure that the new system would work well, and not keep crashing or causing problems for us.

Our 'go live' date for transferring to the new software is **Thursday September 19th 2013.**

Wednesday September 18th 2013, our old computer system will shut down at 6pm. The surgery will stay open until 6.30pm but with a very reduced service for the last half hour and the Dispensary will only be able to hand out completed orders of medication.



Thursday September 19th 2013

The surgery will open at 8am as usual but the Dispensary will be open at 9.30am, and there will be no appointments until 9.30am.

We have all been having training on the new software, and we hope that the transition will be smooth. On the day, there will be extra people at the surgery from the EMIS software company helping to sort out problems as they arise. Inevitably, the through put of patients at the surgery will be slower than normal that day, as we all get used to using the new system and as teething problems with the new software are ironed out. We ask you to be patient and, if at all possible to avoid the surgery that day!

Prior to the switch, we have now begun using the new system for booking doctor and nurse appointments, as most people book their appointments in advance. This means that we are now using 2 clinical systems, the old one and the new one, which is extra work for our receptionists. We ask everyone to please be patient. We are sure that once the transition has bedded in we will all be wondering how we coped with using the old computer system for the last 20 years (yes, since 1993!!)



NEW WEBSITE

Our second project is developing a new Deddington Health Centre website. Our current website has been up and running for over 7 years, and we have decided it is time to ring the changes. Our decision to upgrade to a new website happened just before we started to have major problems with our current website. Those of you who use the website will know that we have 2 facilities on the website that were popular: the ability to order Repeat Prescriptions online and the ability to 'email your doctor'. Unfortunately a problem developed which, despite our best efforts to get the errors corrected, meant that both these services became more erratic over a period of a week, with some emails not reaching the Dispensary or the GP, till we felt it was too unreliable, so we shut those 2 services down.



Our new website is planned to be working by the end of September 2013 and the good news is that it will include the facility to order Repeat Prescriptions online and to email your GP along with several other online options.

We do regret and apologise for the loss to patients of the 2 online options at the moment. But please bear with us while our new website is being developed. We will be interested to hear your views about the new website once it goes live.

We would also like to say a big **‘THANK YOU’** to the person who has assisted us with our website over the last 7 years.

NEWS	NEWS	NEWS	NEWS	NEWS	NEWS	NEWS
-------------	-------------	-------------	-------------	-------------	-------------	-------------

We have had some staff changes. Our previous GP Registrar – Dr Oliver Cooper is now a fully qualified GP and has left us. He is planning to be a locum GP – working in different practices - while he decides his future. We wish him all the best. In his place we have a new GP Registrar, Dr Helen Taylor. A GP Registrar is a qualified doctor, who then undertakes a further 3 years training to be a GP.

Dr Taylor is also in the forces, the RAF, and she has another title of Flight Lieutenant. She is being trained supported by the military to be an RAF GP, and is spending a year at this surgery in training. She travels quite a way to get to us as she is based on the other side of Oxfordshire in Wallingford. She’s engaged to be married next year and her fiancée is a pilot in the RAF.



Her special interest is sports medicine, and she has worked in this area in the past. She herself is currently National Champion (female) in middle distance triathlon - which is a half ironman (or woman!) and can sometimes be spotted cycling to Deddington from Wallingford.

Another change in personnel is our counsellor. Mr Didier Fellot sadly left us in July – he will be much missed. A new counsellor, Mrs Caroline Darcy will be joining our team in mid- September. She will be working one day/week, a Wednesday. Referral to our counsellor is through a GP.

A REQUEST FROM RECEPTION

When contacting the surgery for test results, please would you ring after 10.00am on Monday to Friday, but please could you avoid phoning up on Friday afternoons. This is because Hayley, our Healthcare Assistant, who gives the details of most results has a half day on a Friday. Our receptionists can look at the results but they are only able to tell you if they are normal or that you need to speak to a doctor. They cannot go into details about the results.

FLU VACCINATION AND SHINGLES VACCINATION CAMPAIGN

A reminder to book up your flu vaccination if you are eligible to have one. We have been informed that the vaccine is delayed in delivery by one week, so we will not be starting our annual autumn campaign until October this year.

Saturday flu clinics are on October 5th, 12th, 19th and November 2nd.
Weekday clinics are in the afternoons on Mondays, Thursdays and Fridays from October 3rd 2013.



Shingles is an unpleasant illness that affects one in five adults but more commonly tends to affect people as they get older. This year a separate vaccination against Shingles is being offered to those aged 70 (born between 2/9/1942 and 1/9/1943) and those aged 79 (born between 2/9/1933 and 1/9/1934) at the same time as the flu jab. It is a one off vaccination. There is a leaflet at the surgery if you wish to find out more.

Each year all those aged 70 and 79 will be offered the shingles vaccination, so that there will be a gradual catch up campaign of all those currently aged between 71 to 78 years old now, who will all be offered the vaccination when they are 79.