

DEDDINGTON HEALTH CENTRE NEWSLETTER

Summer Edition 2013



Telephone: 01869 338611

www.deddingtonsurgery.co.uk

Changes afoot at Deddington Health Centre

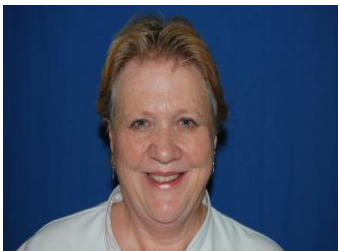
This newsletter highlights some of the changes we are planning at the health centre. Foremost for us, we are changing our clinical computer system in which we store our patient records. Currently we are using a system called EMIS LV which was developed in the late 1980's by 2 doctors. As you are probably aware – computers and computer software has developed significantly since then, and while EMIS LV has served us well, it is time to move to a web based clinical system. Having looked at other clinical systems, we have decided to stay with EMIS, but changing to a system called EMIS Web, so if you ever look at the computer screen when you are with your GP you will notice a difference. We are in the preparation stages for moving at the moment and the move date is **Thursday September 19th 2013**, just less than 2 months away. All the staff are in the process of becoming familiarised with the new system.

There are several implications for patients with this new change.

- 1. Booking appointments after 19/9/13:** Our appointments system in EMIS Web has to be created from scratch. Some of the clinic sessions have now been created, some are yet to go on. Please bear with us particularly in August and the first part of September as we will be using 2 clinical systems, depending on the date of the appointment you are wanting to book. This will inevitably make the appointment booking system a bit slower over the next 2 months.
- 2. Go Live Day of September 19th:** We are going to be starting surgeries later on that day, so that we are not working a rush, and will have the EMIS support staff with us on site guiding us through entering information into consultations. There will be fewer appointments time that day to give the doctors and nurses time to work accurately and familiarise themselves with the new system, and to give everyone the opportunity to ask questions when there are things we need to document that we are not sure how it is done.
- 3. Dispensary :** it will be all change in our Dispensary too, who will also be using the new clinical system. They ask : Could you please order your repeat medication early (before 19/9/13) if you are due to order around that time, (as happens around Christmas). Those people who are on Automatic Repeat medication will have that medication prepared and ready in advance without needing to request it. And it may take longer than 48 hours to issue medication for the first week or 2 after the change

Hopefully, with your help, the process of the changeover will be a smooth one and certainly once we are used to a Windows based clinical system we are sure our patients will feel the benefit too.

Retirement of our Dispenser Ms Jane Brown



Our Dispenser Jane Brown, who is the longest serving staff member at the surgery having joined the staff in September 1974, is retiring in September 2013. She has been with us for 39 years. She is the only person here who can remember the original surgery building on this site before the extensions were added! We are grateful for all her hard work over those years, and we are sure you will join with us in wishing her a long and happy retirement.

More Alterations!

New Automatic Patient Check in Screen

Our automatic way of checking in when you arrive for an appointment has been updated. Both the screen and the software are new, easier to use and more reliable. So if there is a queue for the Reception front desk when you arrive for an appointment, do use our automatic check in screen. The final screen to touch is one that says "FINISH".

News, News, News

Steeple Aston has just started a car driver scheme for people who have difficulty with mobility. We can provide transport for patients of Deddington Health Centre from The Astons if required and they qualify. The number for patients to call is

0845 815 0087

Kind regards,

*Richard Preston -
Steeple Aston*

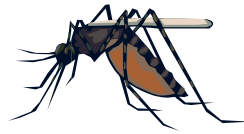


Parking Cars at the Surgery

You may have noticed that we now have some new white lines at the entrance to the surgery carpark – courtesy of Oxford County Council. They may be confusing in that they are not double lines and not yellow! These white lines denote a "Clearway" : no parking or waiting at any time, day or night for anybody, including disabled badge holders. Clearways are parts of the highway which must be kept clear at all times for safety reasons, so the markings are 'stronger' than yellow lines of any description. They are there because cars leaving the car park need to have a view up and down Earls Lane in order to avoid hitting a car driving on the road. Parking on the corners restricts the view the driver has, sometimes completely. So please take regard of these single white lines, and do not park at the entrance to the carpark. *Thank you!*

Yellow Fever Vaccine for Travel

Are you aware that we are a Yellow Fever Vaccination Centre? If you are planning a trip to South America, sub-Saharan Africa, & parts of the Caribbean you may require a yellow fever vaccination either as a recommendation or as an entry requirement of the country you're visiting.



Yellow Fever is caused by a virus and spread by infected mosquitoes that carry the virus. Usually it is a mild illness with fever, headache, chills, muscle ache including backache, but some people go on to develop a more serious illness from which you can die. Unfortunately there is no medication to treat the illness once you have it other than treating the symptoms, so prevention is the main aim by having the vaccination, and, as far as possible, by avoiding mosquitoes.

The yellow fever vaccination is effective in preventing the illness. If you are travelling, you need to check up early to see what vaccinations are required. To find out what vaccinations you need, there is a link to the 'Fit for Travel' website from our website www.deddingtonsurgery.co.uk on the page called 'Travel Abroad'. If you need to have the yellow fever vaccination or any other travel vaccinations, then ring the surgery and book a travel vaccination appointment with one of our Practice Nurses. The yellow fever vaccination takes 10 days for your body to develop protection against yellow fever, so remember to book early. Once given, it lasts for 10 years. There is a charge for yellow fever vaccination as it is not provided as part of NHS care.

In a few people, yellow fever vaccination is contraindicated : Please talk to the Practice Nurse to check.

Soon be Flu Vaccination Clinic Time Again!

We will be starting our annual flu campaign in the last week of September. Saturday morning flu vaccination clinics will start on October 5th 2013.

Those eligible to have a flu jab are :-

- Anyone aged 65 and over on March 31st 2014
- Anyone with a chronic condition eg diabetes, COPD, heart, liver, neurological or kidney disease
- Asthmatics who are on steroid inhalers
- Anyone who is immunosuppressed eg had an organ transplant, or on chemotherapy
- Pregnant women
- Carers in receipt of a carers allowance
- People in residential homes



Please do ensure you fit one of these criteria before ringing to book a jab, and that you are not using the basis that I had one last year so I will have one this year. Our vaccinations have to be prioritised to these patient groups. To book a flu jab please contact Reception on 01869 338611 at the beginning of September 2013. If you need a vaccination as part of your work, then you should visit your occupational health department to get this vaccination.