



Notes of Meeting held 12.6.13

Time: 7-8 pm

Venue: Deddington Surgery

Invitees:

Name	Attended 12.6.13		Attended 12.6.13
Ted Sutton	Y	Ted Short	Y
Anita Higham	A	Ken Dodgson Wilkinson	
Bruce Eggeling		Rebecca Falloon	
E Shirley		John Webb	Y
Eileen Jupp		Paul O'Sullivan	Y
Dave L Harris	A	Brenda Cooper	
Barbara Harris	A	Veronica Lough-Scott	Y
Peter Richardson		Ken Norman	Y
Maureen Richardson		Julie-Anne Howe - notes	Y
Albert Humphries		Dr James McLaughlin – GP chair	Y
Frank Steiner	A	Sue Johnson – Practice Manager	Y
R Falloon	A		

- Welcome and Introductions** - took place.
- Notes of last meeting** – actions from the meeting 26.3.13 were checked by JAH. Attended list to read 26.3.13 as date incorrect. Any further comments on the accuracy of the notes to SJ please, otherwise agreed as a correct record.
- Oxfordshire Clinical Commissioning Group Film**
A film was played which can be seen on the Oxfordshire Clinical Commissioning Group website – see <http://www.oxfordshireccg.nhs.uk/> . It described what had already, and what was hoped to be achieved by the new OCCG. Patients were encouraged to support their groups and to become involved in service developments / changes.
- New GP Registrar**
Dr Helen Taylor will be starting with the practice early August for a year. She is also a Flight Lieutenant and has a lot of experience within the military, and also working in paediatrics in a Plymouth hospital.
- Thanks to Olly Cooper** who has passed his exams will depart end of July. We wish him well.
- Expert Patient Programme sessions in Banbury**
Two additional self management courses are starting for patients with Long Term Conditions, in Banbury on 19.6.13 and spaces were still available. Courses run for 7 weeks. Age UK would be contacted to see if they had any people who may be interested.
- 111 Telephone service**
The 111 service is up and running locally – 111 is a number to call when you need health related help, but it is not life threatening. If you need emergency help continue to use the 999 service for ambulance, fire and police.

Within Oxfordshire our 111 service is run by the local Ambulance service, and a call handler will take your details, and put you in touch with a nurse or clinician if you need a call back. If you need other advice or information on health services they will direct you to the most appropriate place. If you called 111 and they felt you were an emergency, they would not ask you to dial again, they would immediately have an ambulance called out for you.

Having our own 111 service run by local staff who know our area and Drs, means we are able to use the 999 more appropriately for the really emergency cases. One member had used it very recently and praised the service highly.

8. Horton Hospital - & OUHT becoming a Trust

Oxford University Hospitals Trust is keen to achieve Foundation Trust status as this gives it more financial autonomy. OUH are seeking members to support them with this, as they are required to have an extensive patient involvement base; to show they are listening to the public. If you would like to support them, do give them a call, or use one of the links below:

<http://ouh.oxnet.nhs.uk/FoundationTrust>

<http://ouh.oxnet.nhs.uk/FoundationTrust/Pages/Default.aspx>

9. Deddington Practice computer records system

The Surgery is currently running on a computer system called EMIS. This system is used by the majority of practices within Oxfordshire, and is now due to upgrade to EMIS Web in September. All records will remain safe and confidential. Information will come out in the practice newsletter, however what it may mean is when your records are called up the GP will be able to see more information on screen without having to access various sites. They can also see patient details if a home visit is taking place. Training will take place, and online ordering will be OK, but please bear with them if any glitches take place.

10. Hole in the Wall – 24/7 Medication delivery service

The Surgery is dealing with approximately 16,000 items per month through the dispensary. Storage is still a problem and therefore they are looking at ways to improve people's access to their medication. One idea is to have a hole in the wall dispensary point where you can order goods on-line, then collect them when ready, even out of practice hours. You would enter a pin number in the same way you do for banking, the machine would know which medication was yours, and push it forward so you could reach it to take home. Once ordered, items could be available 24/7. This would help mostly working people who have trouble collecting items in hours. Delivery would still continue to villages as it does at present – no change there.

This equipment is very expensive, over £100k, and then running costs in addition. It would also mean the surgery would need to be reconfigured to make space – but it would make storage better and be able to provide more medication for more people.

The practice is looking at funding from the bank, but the group also suggested writing an article for the practice Newsletter to see if any donations may be forthcoming as it was a worthy case as there was no local pharmacy nearby, and considerable costs would be incurred.

JW agreed to write a piece for the Newsletter so the surgery could publish it. Other opportunities for the article could be Adderbury Parish newsletter, other Parish newsletters, Banbury Guardian.

The article will tell people what the system is for, and seek voluntary funding (no lottery funding is available for this).

We stress that at the moment this project is under consideration and not guaranteed to go ahead.

11. **Electronic Patient Record** - Item for next agenda. **Action SJ**
12. **Age profile of the practice** – a chart was requested – JAH to see if she can get one. **Action JAH**
13. **Facebook update** – Dr MC has been planning this and it is progressing well. Having a facebook page is not a replacement for the surgery website, rather it is to use for chasers and reminders – for example immunisations coming – there will be a Shingles vaccination in the Autumn coming with the flu jab for 70 & 79 year olds. Even if you have had shingles you can be infected again so it is worth taking up if you are in the allotted age group. Over time more and more people will receive it.
14. **Heyford Branch Surgery** – discussions have been underway around the future use of the base, and information suggestions on having a local branch surgery. This is something the surgery would welcome so if you feel you would like one there please do contact Sue Johnson who will tell you who to contact to make your case. Plans on Heyford splitting into Upper Heyford Village, and Heyford Park were given to SJ, along with projected figures on population growth. **Action All**
15. **Save the Horton Group** – One member had listened to a radio interview with MP Tony Baldry, who spoke about a consultation on the future use of the Horton Hospital and changes would be inevitable. It was agreed that the Horton needed local community support as access to the local services were highly valued.

DrMcL explained the difficulty of having a hospital trying to provide every service, and the need to keep specialist services in the most experienced place to improve outcomes. He encouraged members to join in the consultation as the Commissioners in OCCG are indeed listening to people's views.

You can register on Talking Health on <https://consult.oxfordshireccg.nhs.uk/consult.ti>

In addition the Health and Well Being Board who plan the Health for people within Oxfordshire, are currently holding a consultation <https://myconsultations.oxfordshire.gov.uk/consult.ti/JHWB/consultationHome> .

If you would like to know what consultations are coming up so you don't miss out on having your say, you can register with Talking Health and they will see you are told about them.

Action All

16. **Date of Next Meeting** – **Wednesday, September 25th at 7pm**. Dr D'Souza to Chair the next meeting