

Deddington Health Centre

Our Mission Statement Deliver safe, high quality, patient-centered services to our patient population in close collaboration with the wider NHS and social care community.



Welcome to Deddington Health Centre

Practice Information

1. Practice Name: Deddington Health Centre
2. GP Partnership – Dr Martyn Chambers, Dr Rachel Davis, Dr Ithsham Iqbal and Dr Clare Wyld
3. Address: Earls Lane, Deddington, Oxfordshire, OX15 0TQ
4. Telephone: 01869 338611
5. Website: <https://deddingtonhealthcentre.co.uk>
6. Opening Hours: Monday–Friday, 08:00–18:30

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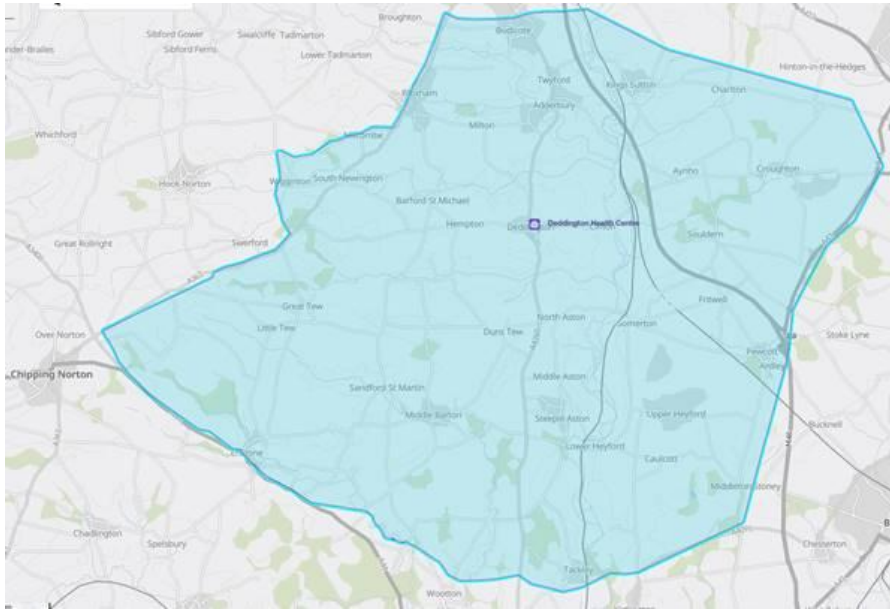
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Practice Boundary & Registration



Practice boundary: The practice serves a large rural area across approximately 48 villages.

How to register: Use the GP registration form, available on the website or at reception.

Temporary residents: Enquire at reception for temporary registration (up to 3 months).

In England, every patient registered with a GP practice should have a named, accountable GP who is responsible for overseeing and coordinating their care, although this does not mean the patient can only see that GP or that the GP must personally provide all treatment. Patients are free to see other GPs and members of the wider clinical team, such as nurses or pharmacists. The requirement applies to all ages, but for patients aged 75 and over there is a stronger expectation that practices actively allocate a named GP, inform the patient who it is, and focus on

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continuity and coordination of care, particularly for those with complex or long-term needs.

Services Provided

Essential services: Diagnosis/treatment of common illnesses, chronic disease management, vaccinations, sick notes.

Additional services: Health checks and family planning.

Enhanced services: Minor surgery, dispensing service, extended access appointments.

Appointments & Access

How to book appointments: Via our website (<https://deddingtonhealthcentre.co.uk/appointments>), NHS App, or phone.

If you are aged 16–74 and have not had a consultation with us in the last three years, or if you are aged 75 or over and have not had a consultation in the last 12 months, and you would like to speak to a clinician, you can request a consultation with the practice. We will offer an appropriate appointment or alternative response based on your needs.

Home visits: For housebound or very ill patients; request via our website (<https://deddingtonhealthcentre.co.uk/appointments>) or telephone.

Online services: Book appointments, order prescriptions, view medical records.

Out-of-hours arrangements: NHS 111 or call 999 in emergencies. GP out-of-hours services are commissioned by the NHS Board:

Buckinghamshire, Oxfordshire, Berkshire West ICB
Unipart House
Garsington Road
Cowley
OX4 2PG

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Tel: 0800 0526088 email: bobicb.enquiries@nhs.net

Repeat Prescriptions

How to request repeats: Online via NHS App or our website (<https://deddingtonhealthcentre.co.uk/prescriptions>), or by posting your repeat prescription request slip in the dispensary post box.

Electronic prescribing: EPS is available to send prescriptions directly to your pharmacy.

Medication reviews: Conducted regularly by GPs or pharmacists

Practice Team

Dr Martyn Chambers, BSC, MBBS, MRCP, MRCGP, GMC 4416865 – GP Partner

Dr Rachel Davis, BMBS, MRCGP, GMC 7451947– GP Partner

Dr Ithsham Iqbal, MBBS BSc (Hons), MRCGP, GMC 7596120 – GP Partner

Dr Clare Wyld, BSc, MBChB, ,MRCGP, DFRH, GMC 6163214 – GP Partner

Dr Hannah Ward, MRCP, MRCGP, GMC 4519342 - Salaried GP

Dr Laura Bennett, MBBCH, MRCGP, GMC 6144149 - Salaried GP

Dr Olivia Cooper, MBChB, MRCGP, GMC 7558277 - Salaried GP

Dr Nicky Gadsdon – BSc, MBChB, GMC 7420501 - Salaried GP

Dr Michelle Chellar, MBChB, MRCGP, GMC 6146505 - Salaried GP

Dr Hannah Johns, MBBCH, MRCGP, GMC 707219 - Salaried GP

Matt Winser – Advanced Clinical Practitioner Paramedic and Urgent Care Manager

Fiona Henderson - Nursing Services Manager

Joyti Jassal – Practice Nurse

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Nicola Vincent – Assistant Practitioner

Hayley Johnson – Nurse Associate

Emily Neale – Healthcare Assistant

Jo Fawdrey – Phlebotomist

Pharmacists: Clinical pharmacists and Pharmacy Technicians for medication review.

Operational: Practice Manager, Deputy Practice Manager, Clinical P.A (Medical Secretaries), Patient Services Manager and Administrators

Dispensary Team: Managers, Dispensers, Pharmacy Technicians and Customer Services Specialists

Training Practice

The practice is approved for GP training. We have GP registrars working under the supervision of Dr Martyn Chambers.

Non-NHS Work and Private Fees

Private letters and forms to be completed or signed by a doctor, e.g. medical insurance claim forms and holiday cancellation forms, are non-NHS work and attract a fee. Private medical examinations can also be arranged for insurance purposes. These also attract a fee at the approved BMA rate.

Letters and forms cannot be completed on the day of request and will be processed in date order and subject to a fee. If your GP is on leave, there may be a delay.

Patient Rights & Responsibilities

Confidentiality: All data kept confidential.

How we use your data: For care, administration, and approved NHS audits.

Chaperone policy: Available on request.

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Zero tolerance policy: No abusive/violent behaviour tolerated.

Patient responsibilities: Attend appointments, keep contact info updated, follow treatment plans, respect staff and patients.

Complaints Procedure

How to make a complaint: Verbally, by email to admin.deddington@nhs.net or in writing for the attention of the complaint team at the practice address.

NHS complaints escalation: Via NHS Complaints or Parliamentary and Health Service Ombudsman.

Practice Policies

Accessible information: Alternative formats on request. Text Relay compatible telephones. Screen reader friendly website. The building provides accessible entry, with ramps at all patient entrances and doorways that meet wheelchair width requirements.

Interpreting services: Language and BSL interpreters available on request.

Safeguarding: Leads for adult and child protection.

Carers support: Identification and advice/health checks.

Equality & diversity: Equal treatment for all patients.

Patient Participation Group (PPG)

How to join: Ask at reception or via website.

What the PPG does: Provides feedback, improves services, supports health promotion.