

Deddington

Health Centre

From May 2026, we will be using a new system for Chronic Disease Management reviews called '**Medlink**'. This system is being used in many GP practices across the country with success (see Patient Feedback towards the bottom of the page).

As part of your annual review, you will be sent an invitation with a link to a personalised health questionnaire. We hope that you find the new system a comprehensive and focused approach to your health. The questions are easy to follow and can be filled out in your own time.

Key Feature

- Accessible – Straight from email/text message to online consultation
- Relevant – Covers important questions about your health
- Individualised – Information relevant to you
- Convenient – Complete in your own time
- Integrated – Attached to medical records

The new system will assist in gathering the data necessary for reviewing all of your relevant condition/s in the easiest way possible, reducing the number of appointments in the surgery you require. In some cases, you may not require a face-to-face review at all if the clinician is happy with the data, you have provided and the current management of your condition.

Birth Month Recall

You will be contacted around your birthday every year making it easier to remember when you will be due. These spreads out patients reviews more evenly throughout the year.

During the first year of implementation, you may be invited earlier/later than expected.

How does it work?

You will be sent an invitation primarily by email or text message, with a link to complete your personalised health questionnaire. Depending on the condition/s you have, you may then be asked to book an appointment for e.g. blood test, foot check in the surgery to complete the data collection part of your review.

Once all your results are back, these are automatically sent to an appropriate clinician to review. At this stage they will decide whether they are satisfied with the results and let you know if your review is complete, or if a follow up is required. You will be informed of this by a member of the team and instructions of what to do next.

I can't use the internet, what do I do?

If you can't complete the health questionnaire online, our Patient Services team can assist you. Contact them on 01869 338611.

Patient Feedback from Other Practices

- “I found it very informative and a useful thing to do. It was the right balance of questions and information and not too long. Thank you.”
- “This is a brilliant system. While I understand the need for regular check-ups this takes away pressure of appointments for both surgery and patient.”
- “Unlike some e-consultation systems this was clear and easy to use, and I actually preferred it to the annual reviews I have had in the past”
- “I think it's great. It only took a few minutes to complete. Felt happy I could still request a face-to-face review if I felt I needed it. Saves me and you time”
- “Fabulous idea. Easy to follow questions, cover all bases. Highly recommended”
- “This feels very simple and empowering”
- “Saves so much time, rather than having to make an appointment at the doctors for a review, love this”
- “The reason this online system is so useful is that it does not need a login email address or password and it is not necessary to grapple with websites”