

Patient Participation Group - Deddington Health Centre – Latest News

At our recent meeting, the PPG has been looking at missed appointments that can sometimes happen because life gets in the way. If you have an appointment and are unable to attend, please try and let the surgery know as soon as possible so that the appointment can be offered to someone else. Even 30 minutes notice can be valuable to reallocate an appointment on the day.

Just to let you know there is a dedicated PPG box in the surgery, just by reception, to leave feedback if you prefer not to use our email address. We are unable to respond to personal matters.

'Titan', the huge pharmacy dispensing machine, is ten years old and is about to have a systems upgrade to eliminate the need to print and sign prescriptions, thus allowing GPs more time for consulting with patients.

The triage system has been running for a year now. It has, I'm sure, been both a fantastic improvement for some and an irritation for others. The surgery is always ready to help those who do not have access to the internet but if someone is able to help you use the system it can speed up contact.

Finally, the PPG would like to wish you a very merry Christmas and a happy and healthy new year.

Anne Hunsley

Deddington Patient Participation Group

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